



CAPABILITIES STATEMENT

Lagniappe Creative Consulting, LLC

Atlanta, GA

Company Overview

Lagniappe Creative Consulting is a consulting firm that provides project management, process improvement, and construction management services. We focus on providing solution-based, cost-effective results that allow our clients to work more efficiently.

We seek to solve operational and efficiency challenges for our clients, by providing the support needed to accomplish business goals by analyzing, evaluating, implementing, and improving current operational processes and practices. We connect clients to the best practices and technologies that will improve their day-to-day operational efficiency through streamlining.

Core Competencies



Project & Operations Management



Process Development & Improvement



Construction Management

Our Approach

The Lagniappe Creative approach utilizes business methodology to identify, analyze and improve current processes. Through project management, workflow streamlining and understanding your business needs, we are able to reduce costs and increase revenue for our clients by:

- Understanding Complex Processes
- Developing Stakeholder Relationships
- Implementing Change Management

We specialize in assisting our clients from idea to impact, delivering tangible results.

NAICS CODES:

- 541614 | Process, Physical Distribution and Logistics Consulting
- 541611 | Administrative Mgmt. and General Mgmt. Consulting Services
- 561110 | Office Administrative Services
- 541990 | All Other Professional, Scientific, and Technical Services
- 541330 | Engineering Services

WHAT SETS US APART:

- Resourceful
- Detail Oriented
- Analytical Problem-Solvers
- Solution Based Results

CAGE CODE: 8WGB4

DUNS: 117937531

CERTIFICATIONS:

- Woman Owned Small Business (WOSB)
- Project Management Professional (PMP)

Past Performance

Lagniappe Creative Consulting focuses on improving clients effectiveness by analyzing their existing practices, creating solutions to improve operations, streamlining to efficiency and sustainability. We serve as planner, consultant, and project management team lead to conceptualize and implement solutions that relate to quality process improvements.

Company: Launch Technology, Delta Airlines
Project: Onboard Sustainability & Business Optimization
Project Value: \$120,000 per yr.

Scope of Work: Design and manage the implementation of large, complex projects and programmatic process changes that improve the alignment of OBS and Delta-wide sustainability strategies and goals. Develop action plans to mitigate project risks, resolve issues and operational dependencies, operationalize strategic plans, manage transformation activities to fit within the financial analysis, and develop quality assurance, audit programs, and systems to sustain changes.

Company: Norfolk Southern
Project: PTC Locomotive Modification and Implementation
Project Value: \$1,700,000

Scope of Work: Interfaced with key stakeholders in Positive Train Control (PTC), Information Technology, and Operations departments to install the PTC system on the company's fleet of locomotives mandated by the Federal Railroad Administration (FRA). Developed processes to manage the new technology being implemented, equipment installed, and data received, to align with the company's operation strategy.

Company: Melanated Campout, LLC
Project: Camp Operations and Management
Project Value: \$100,000 per yr.

Scope of Work: Ongoing planning support for a signature camping weekend to include development, implementation, and management of the camp operational plan. Assess and analyze current processes identifying gaps and opportunities to streamline—the development of new processes and management and coordination to ensure proper execution of camp.

Company: Norfolk Southern
Project: Rail Design and Construction
Project Value: Varies per Project

Scope of Work: Led development, design, construction, and implementation of multiple infrastructure and capital projects to produce a safe, maintainable, and reliable railroad system. Developed and managed civil engineering design for over 150 industrial rail projects across 22 states, impacting company revenue annually.

Company: Olive Eyecare
Project: Optometry Clinic Start-Up
Project Value: \$50,000

Scope of Work: Provided business process development and implementation, technology implementation and management, and insurance management system for an optometry clinic startup. Developed daily operations and established the structure needed for the clinic to meet clients' goals, generating \$90k in the first 9 months of operation.